



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask When You Make Your Appointment

- What is the exact location of the office (including floor, room, or suite number)?
- Where is the best place to park?
- What is the doctor's full name and title?
- What is the cancellation policy for appointments?
- Does the physician participate in my insurance plan?
- Will the office bill my insurance company, or is full payment of my coinsurance expected at the time of the visit?
- What medical records do I need to bring with me (diagnostic reports, surgical reports, notes from my referring physician, etc.)?



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Doctor at Your First Appointment

- What kind of cancer do I have?
- What other tests do I need to have?
- What stage is my cancer or how far advanced is it?
- Should I get a second opinion?
- What are all my treatment options?
- What treatments are best for me?
- When will I start my treatment?
- Will I have to stay in the hospital for treatment? How long?
- Will treatment keep me from doing certain things I enjoy?
- How often will I be checked after treatment?
- Can I go back to normal daily activities after treatment?
- Are there any clinical trials that might be beneficial?
- What has been your experience with cancer patients similar to me?
- Can you recommend any patient support groups for my family and me?
- Are there materials I can read about my cancer?



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Doctor About Chemotherapy

- Why is chemotherapy the best option for me?
- What specific type of chemotherapy are you recommending?
- What is the goal of this treatment?
- Can chemotherapy ease my symptoms?
- What side effects might I expect, and what can I do to manage them?
- How often will I receive chemotherapy and how long will my chemotherapy treatments last?
- What restrictions (dietary, working, exercising) will I have during my treatment?
- When will I be able to return to my normal activities?
- What experiences have other patients had with similar chemotherapy regimens?



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Doctor About Radiation Therapy

- Why are you recommending radiation therapy for me?
- What is the goal of this treatment?
- How long are the radiation therapy sessions and how many sessions will I need?
- What are the potential risks and side effects of this treatment?
- What restrictions (dietary, working, exercising) will I have during my treatment?
- When will I be able to return to my normal activities?
- How do your other patients feel about this treatment?



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Doctor About Surgery

- Why is surgery the best option?
- Are there other treatment options?
- How soon will I be able to return to normal activities after surgery?
- What are the chances that surgery will remove all of my cancer?
- What are the potential risks and side effects of the surgery?
- Should I consider undergoing chemotherapy or radiation therapy after surgery to make sure all the cancer is destroyed?
- Is there anything I can do or should not do before surgery to improve my outcome?
- What exercises can I do after surgery to get stronger?
- How do your other surgery patients feel about the procedure?



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Doctor About Clinical Trials

- What are the possible risks and benefits?
- What are possible side effects of the treatment?
- How long will the trial last?
- Will I have to travel to another hospital, city, or state?
- Will my insurance cover the costs?
- Can I have family members with me when I receive treatment?
- Will I have to change doctors during the trial



**UNITED
WE HEAL**

US Oncology
Advancing Cancer Care in America

Questions to Ask the Clinic About Insurance/Financial Assistance

You may want to ask the following questions of the business office at the practice where you receive your care:

- Will I be responsible for filing claims, or will the practice handle that?
- How will I know what services and treatments my insurance will cover?
- Who is responsible for obtaining required referrals, authorizations or pre-certifications?
- Can I be set up on a payment plan for the amount I owe?
- How will you keep me informed on my financial responsibility?
- Who do I contact with questions about my healthcare coverage or financial statements?
- If my insurance coverage is inadequate or the insurance company chooses not to cover services, can you help identify assistance programs that may offer help in meeting financial obligations?
- Can you provide a list of organizations and resources in our community, such as disability, supplemental insurance and medication assistance programs?
- If I have no insurance coverage and have been denied government and state assistance, am I eligible for other drug assistance programs?